Concession Stand Worker

City of Senatobia Parks and Recreation

Part-Time / Seasonal • Ballpark Concession Stand

CLASSIFICATION	DEPARTMENT	REPORTS TO	LOCATION
Part-Time / Seasonal	Parks & Recreation	Parks Director	BankFirst Yards

Position Summary

The Concession Stand Worker supports ballpark operations by serving customers efficiently and courteously during youth and adult recreational sports events. This position operates exclusively in a cashless environment — all transactions are processed through card readers and digital payment systems. The ideal candidate is energetic, dependable, and comfortable using point-of-sale technology in a fast-paced, team-oriented setting.

Key Responsibilities

- Greet customers promptly and provide friendly, attentive service throughout each interaction.
- Process all transactions accurately using a cashless POS (point-of-sale) system, including credit/debit cards, mobile pay (Apple Pay, Google Pay), and approved digital payment methods. No cash is accepted at this stand.
- Prepare and serve food and beverage items according to standard recipes, portion sizes, and food safety guidelines.
- Maintain a clean, organized, and stocked work area before, during, and after each event.
- Restock concession items from inventory storage and report low-stock levels to the supervisor in a timely manner.
- Follow all applicable food handling, sanitation, and health regulations at all times.
- Handle minor customer concerns or questions professionally; escalate issues to the supervisor when needed.
- Assist with opening and closing procedures for the concession stand, including equipment setup and breakdown.
- Work cooperatively with fellow stand workers and Parks & Recreation staff to ensure smooth event operations.
- Comply with all City of Senatobia personnel policies, safety guidelines, and departmental procedures.

Cashless Operations — What to Expect

This ballpark operates as a fully cashless venue. The following policies apply to all concession stand transactions:

- All sales are processed electronically. No cash will be collected, handled, or stored at the stand.

- Accepted payment methods include credit cards, debit cards, Apple Pay, Google Pay, and other approved contactless payment options.
- Workers are responsible for ensuring each transaction is correctly entered and confirmed in the POS system before items are exchanged.
- In the event of a payment system error or device issue, the worker must immediately notify the supervisor — do not attempt to accept cash as a workaround.
- Basic training on the POS system will be provided prior to the first shift.

Minimum Qualifications

- Must be at least 16 years of age (workers under 18 subject to Mississippi youth employment laws).
- Ability to operate a touchscreen POS system and process digital payments after training.
- Strong customer service and communication skills.
- Ability to work evenings, weekends, and holidays as required by the game and event schedule.
- Ability to stand for extended periods and lift up to 30 pounds.
- Reliable, punctual, and able to work as part of a team.

Preferred Qualifications

- Previous experience in food service, concessions, or retail.
- Familiarity with digital payment systems or POS terminals.
- Prior experience working at community or recreational sports events.

Work Schedule

Schedules are based on the Parks and Recreation athletic event calendar. Hours vary by season and may include:

- Weekday evenings during active league seasons.
- Saturday and Sunday games and tournaments.
- Special events and holiday tournaments as scheduled.

Evening and weekend availability is mandatory for this position. Applicants who cannot commit to nights and weekends will not be considered.

This is a part-time, at-will, seasonal position. Hours are not guaranteed outside of scheduled events.

Physical Demands

The physical demands described here are representative of those that must be met to successfully perform the essential functions of this job.

- Frequent standing, walking, bending, and reaching during the entirety of each shift.
- Ability to lift and carry up to 30 pounds (restocking supplies and equipment).
- Exposure to outdoor weather conditions; the concession area may be partially open-air.
- Ability to work in a warm environment near cooking and warming equipment.

How to Apply

Interested applicants should submit a completed City of Senatobia employment application to the Parks and Recreation Department. Applications are available at Senatobia City Hall or on the City's official website. For questions, contact the Parks and Recreation Department directly.

Equal Opportunity Employer

The City of Senatobia is an equal opportunity employer and does not discriminate on the basis of race, color, religion, sex, national origin, age, disability, or any other protected status in accordance with applicable federal and state laws.